

# **Kendra Kristina Ragsdale, MA, CRC**

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## **WORK HISTORY**

Vocational Rehabilitation Counselor & Director of Business Development, The World of Work

- August 2016 to Present; Houston, TX

Vocational Rehabilitation Counselor & Consultant, KKR Consulting

- August 2016 to Present; Houston, TX

Chief of Staff to Chief Accessibility Officer & Accessibility Training Lead, AT&T Chief Compliance Office

- May 2014 to August 2016; Austin, TX

Accessibility Solutions Engineer, AT&T Corporate Accessibility Technology Office

- June 2013 to May 2014; Austin, TX

Vocational Rehabilitation Counselor, Texas Department of Assistive and Rehabilitative Services

- October 2011 to June 2013; Houston, TX

Vocational Rehabilitation Counselor Intern, District of Columbia Rehabilitation Services Administration

- August 2010 to May 2011; Washington, DC

Mental Health and Career Counselor Intern, George Washington University Counseling Center

- August 2010 to May 2011; Washington, DC

## **Education, Certification & License**

Master of Arts in Rehabilitation Counseling, George Washington University, Washington, DC, 2011

Bachelor of Arts in Psychology, University of Texas, Austin, TX, 2009

Certified Rehabilitation Counselor, Commission on Rehabilitation Counselor Certification #00114909

## **Professional Affiliations**

Certified Rehabilitation Counselor Certification, Received October 2011

Texas Rehabilitation Association, Member and Web Content Administrator 2011 to Present

National Rehabilitation Association, Member and Web Content Administrator 2009 to Present

Rehabilitation Counselors and Educators Association, Member 2011 to Present

International Association of Rehabilitation Professionals, Member 2020 to Present

## **Consultant**

Vocational Consultant to Social Security Administration Office of Adjudication and Review, 2019 to Present

## Research Experience

Rice University, Human Factors Department, August 2012 to July 2013; Houston, TX

Pan American Health Organization, Mental Health Division, January 2010 to June 2010; Washington, DC

University of Texas Human Development and Family Science Lab, August 2007 to June 2008; Austin, TX

## Conference Presentations

- 2016 CSUN Annual International Technology and Persons with Disabilities Conference – Presentation Lead, AT&T Wireless Independence Now Workshop; San Francisco, CA
- 2016 M-Enabling Conference – Presentation Lead, AT&T Wireless Independence Now Workshop; Washington, DC
- 2015 CSUN Annual International Technology and Persons with Disabilities Conference – Presentation Lead, AT&T Wireless Independence Now Workshop; San Francisco, CA
- 2015 Abilities Expo – Presentation Lead, AT&T Wireless Independence Now Workshop; Los Angeles, New York City, Chicago, Houston
- 2015 Hearing Loss Association of America – Presentation Lead, AT&T Wireless Independence Now Workshop; St. Louis, MO
- 2015 M-Enabling Conference – Panel Member, Engaging others via Social Media; Washington, DC